

## **QA GROUP LIMITED WARRANTIES - COMMERCIAL USE**

Limited Warranties are non-transferable. The following Limited Warranties are given to the original purchaser of the following from QA Group:

### **Workmanship Warranty:**

Our Workmanship Warranty is extended for a period of one (1) year for the upholstery or finishing work undertaken. Finish failure, seam slippage, stitching, zippers, padding, attachment (tacking, stapling) and spring work are included subject to normal usage of the item. QA Group's sole obligation under this warranty is repair or replacement, at our discretion or as otherwise agreed with you, of any part or parts covered by this warranty and found to be defective. Moving damage, excessive wear, misuse, neglect, or abuse are excluded.

### **Replacement Cushion Warranty:**

A one (1) year warranty is extended to our recommended Ultra Foam, Foam Core Down Wrap, and Feather/Down cushion cores when subject to normal use for the item. We warrant all foam and foam core cushions against abnormal loss of foam resiliency. Not to be confused with normal softening that occurs in all foam with actual loss of resiliency. We warrant all down and down wrap cushions against ticking and baffle separation. Down or down blend cushions will lose some initial loft over time and natural wrinkling will occur. This should be considered normal wear and not a manufacturing defect. Down, feather, and down-foam combinations should be fluffed regularly to retain even distribution of fibers. To keep your new cushions in best condition, we suggest vacuuming and, if reversible, turning the cushions over on a regular basis for prolonged cushion life. Existing cushions that we have repackaged are excluded from this warranty except as covered under the Workmanship Warranty terms. QA Group's sole obligation under this warranty is repair or replacement, at our discretion or as otherwise agreed with you, of any part or parts covered by this warranty and found to be defective.

### **Frame and Spring Warranty:**

Frames are warranted for five (5) years under normal use conditions. Springs, if present, are also warranted for five (5) years under normal use conditions.

### **Fabric Warranty:**

See manufacturer's warranty information for upholstery vinyl, fabric, and leather. Manufacturers do not guarantee products for wearing quality, color fastness, fabric shrinkage, fiber migration, pilling, wrinkling, or stretching, these properties are not covered under this warranty. QA Group does not assume responsibility for Customer's Own Materials (COM).

*These warranties do not require registration. Your acceptance of delivery of our completed work is the beginning of the warranty period. In some unique circumstances, beyond our control, we may be unable to warranty work on a particular item requested of us due to underlying defects or limitations of the item or by the scope of work or by customer provided materials.*