

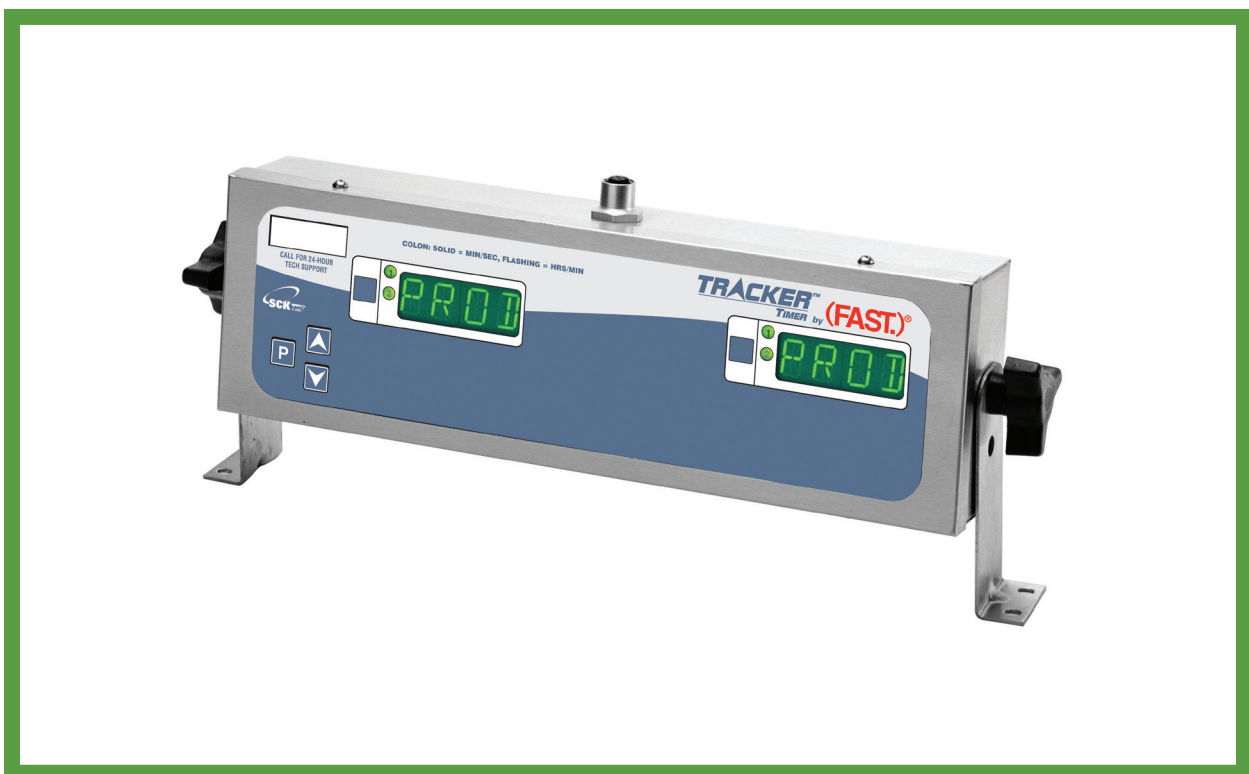


**KITCHEN BRAINS**

Driven by **(FAST)** Networked by **SCK**

# OPERATING GUIDE

## **TRACKER™** Multi-Display Timer



### Operating a TRACKER™ Multi-Display Timer with • 2 Product Displays

\$5.00 USD

Save the instructions  
for future reference.  
[www.KitchenBrains.com](http://www.KitchenBrains.com)

24/7 Toll-Free Technical Support  
**1-800-243-9271**  
(from the U.S., Canada and the Caribbean)

## NOTICES

**Before you start, please read entire manual.**



**Kitchen Brains is not liable for any use of product not in accordance with its installation and operation instructions.**

## TIMER OPERATING ENVIRONMENT

The solid state components in this timer are designed to operate reliably in a temperature range up to 158°F/70°C. Before installing this timer, it should be verified that the ambient temperature at the mounting location does not exceed 158°F/70°C.

## CLEANING THE TIMER

Using a clean damp cloth, wipe down your timer daily using a commercial quality foodservice-approved detergent.

Do not allow oil to build up on any part of the timer.



**NEVER use chemical or abrasive cleaners on your timer. The timer's overlay may be damaged.**

**NOTE: To clean the cap on the SCK® communication port, use a commercial ware washer.**

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Thank you for your purchase. In choosing Kitchen Brains, you have chosen a product with over 30 years of innovation and quality manufacturing behind it. The TRACKER™ Timer is designed to simplify your timing process and allow your foodservice operators to spend more time with the customers and other important responsibilities. Quality control of your food product is assured through the various features, notification displays and alarms designed into the TRACKER Timer.

There are two modes of operation on the timer:

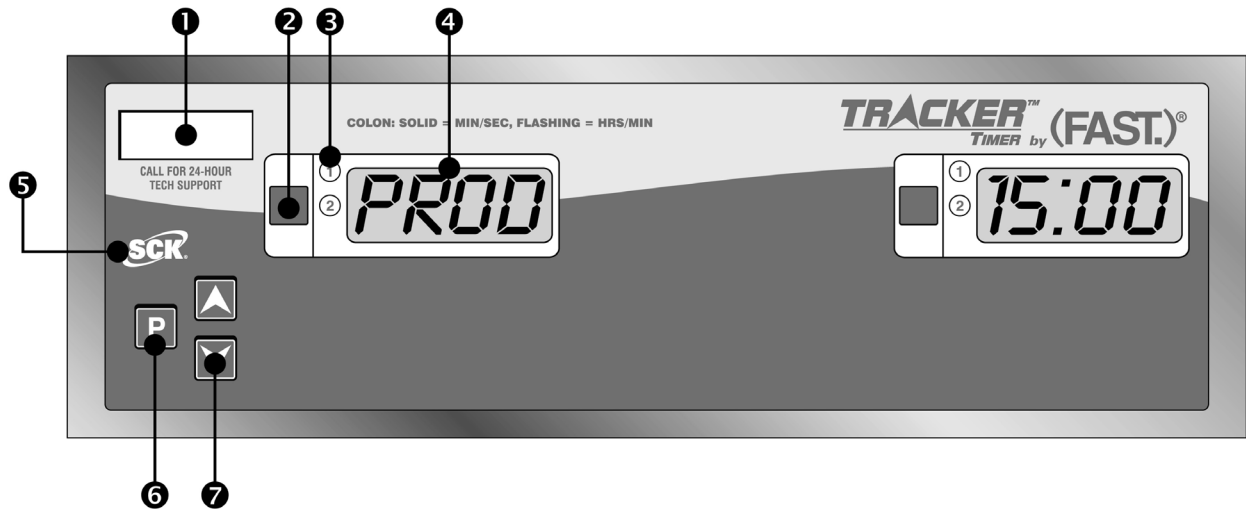
- Operating Mode — used to time various menu items
- Product Programming Mode — used to add or modify menu items or change settings

This instruction booklet covers the following TRACKER Timer model:

Model 12 (2 displays)

If any problems occur, or if you have any questions about the instructions, contact Kitchen Brains™ technical support toll-free at 1-800-243-9271.

## TIMER KEY DESCRIPTIONS







- (1) **SERVICE WINDOW:** Locate the controller's serial number and tech support phone number easily.
- (2) **PRODUCT KEY:** In "Programming" mode used to program product cooking times. In "Operating" mode, used to start product timing cycles.
- (3) **MULTI-LIGHT DISPLAY:** The TRACKER has two LEDs to show the status of each cook cycle. LED 1 remains lit from cook start to pre-alarm time. LED 2 remains lit from pre-alarm time to cook done.
- (4) **ACROSS-THE-KITCHEN MONITORING:** Easy-to-read displays allow crew members to quickly check the status of any food product from across the kitchen. The display will show the countdown or name of product.
- (5) **(OPTIONAL) COMMUNICATIONS CAPABILITY (SCK®):** The TRACKER Timer is equipped with the patented communications capability known as SCK Link®. This timer is communications-capable. License and system components may be required.
- (6) **PROGRAMMING KEY:** In "Operating" mode allows access to the programming mode. In "Programming" mode, steps to the next function to be programmed.
- (7) **UP and DOWN ARROW KEYS:** In "Programming" mode increments the time or feature up or down.

**NOTE:** The timer is in minutes/seconds mode when colon is lit solid. When the colon is flashing, the timer is in hours/minutes mode.

## OPERATING THE TIMER

### Starting A Timing Cycle





**To start a timing cycle**, simply press the product key for the product you wish to cook. If the product key is programmed for a count “down” mode, the total cooking time will be displayed  (example) and this time will immediately start to count down. If programmed to count “up”, the display will read  and begin to count up. The example display of “2:30” with solid colon is showing 2 minutes and 30 seconds. A flashing colon denotes hours and minutes display. When the timing cycle is complete,  will be displayed and the timer will sound an audible alarm and visual signal. If  is displayed immediately and the unit starts to signal, the key being operated does not have a programmed time.

Timing can be programmed up to 99 hours and 59 minutes. At 59 minutes and 59 seconds, the time will automatically switch to hours and minutes mode and the colon will flash.



- **TO CANCEL A “DONE” SIGNAL**, press and hold the same product key used to start the timing cycle for **1 second**.
- **TO CANCEL A CYCLE DURING COUNTDOWN**, press and hold the same product key used to start the timing cycle for **3 seconds**.

### Action Alarms (1 Per Key)

If the timer is programmed with action alarms, these alarms will signal at a preset time during the timing cycle  (for example). This audio signal, a dual rhythm beeping, will last 5 seconds and then self-cancel, if so programmed. This signal will also be accompanied by a visual indication on the timer. The timer then continues counting towards .

## DISPLAY DESCRIPTIONS



The timer is in the Operating Mode and the timer is ready to start a timing cycle.



The timer is in the Operating Mode; a timing cycle is in progress. If the colon between the numbers is flashing, the timer is in minutes/seconds timing mode. If the colon is lit steady, the timer is in hours/minutes timing mode.



The timer is in the Operating Mode; a timing cycle has been completed.



The timer is in Programming Mode.



The timer is in Sound Level 2.

## TRACKER TIMER FEATURES

### Action Alarms (Per Key)

An action alarm is an indication to the user to perform some action at the programmed time. For example, you may want to shake a basket of breaded product during the timing process so they won't stick to each other. The green action alarm LED will flash for 5 seconds and then remain green until the timing cycle is complete.

### Alarm Sounds—Six (6) Different

The TRACKER gives you a choice of six (6) different alarm sounds.

### Power Loss Protection

In the event of a momentary power loss, the timer will resume its current operation from the point power was interrupted. Programmed recipes are always saved.

### Volume Control—3 Levels

The TRACKER can be programmed for one of three different volume levels: low (1), medium (2) or high (3).

## PROGRAMMING THE TIMER

### Entering Programming Mode



Press and hold for 3 seconds



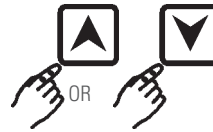
The timer is now in Product Key Programming Mode.

### Programming A Product Stage Time

**NOTE: Only one product key at a time can be programmed**



Select any product key



to scroll up or down to a new time

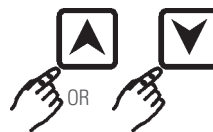


Press the same product key again to continue with "Programming A Pre-Alarm"



current programmed time is displayed

### Programming A Product Action Alarm Time



to set a new action alarm time



to accept choice and return to "Programming Mode"



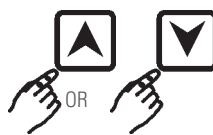
current action alarm time is displayed

## SYSTEM PROGRAMMING

### Setting Volume Level



Press and hold for 3 seconds



OR  
to scroll up or down to a new time, 1, 2 or 3



current volume level is displayed



volume will change as you scroll up or down



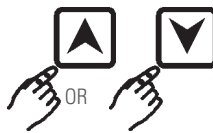
to accept volume level and continue with "Setting Action Alarm Beep"



### Setting Action Alarm Beep



current setting is displayed



OR  
to change Action Sound. Settings are 1 through 5 or NONE.



to accept choice and continue to "Setting Done Beep"



### Setting Done Beep



current Done Beep mode is displayed



OR  
to change Done Beep. Settings are 1 through 5, or NONE.



to accept choice and return to "Product Key Programming"



### Exit System Programming Mode

**NOTE:** You can only exit system programming when a key or keys have been completely programmed and all displays show [PROD].



to exit and return to idle mode



## Want to learn more about Kitchen Brains® products?

Visit our website:  
[www.KitchenBrains.com](http://www.KitchenBrains.com)



SCK Link® is a registered trademark of Technology Licensing Corporation and use is subject to the appropriate license agreement.



229-51294



## KITCHEN BRAINS

Driven by **(FAST)®** Networked by **SCK**

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Phone: +8613916 854 613

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SINGAPORE 65629  
Phone: +65 98315927

### WARRANTY

Kitchen Brains warrants all new timers, computers, and controllers for 1 year from the date of purchase including computers, controllers, and timers. Kitchen Brains warrants all other items for a period of 90 days unless otherwise stated at the time of purchase.

### PATENTS

The products manufactured by Kitchen Brains are protected under one or more of the following U.S. Patents:

5,331,575	5,539,671	5,711,606	5,723,846
5,726,424	5,875,430	6,142,666	6,339,930
6,401,467	6,581,391	7,015,433	7,650,833
7,877,291	8,060,408		

Plus foreign patents and patents pending. Plus licensed patent 5,973,297

## Customer Service and Technical Assistance

Our customer service department is available for orders and questions Monday through Friday between the hours of 8 AM and 5 PM EST. Call us toll-free at **1-800-FASTRON® (800-327-8766)** if you're in the US, Canada or the Caribbean, or at **203-378-6860** if you're outside of these areas.

Toll-free technical assistance is available 24 hours a day, 365 days a year by calling **1-800-243-9271** (from the U.S., Canada and the Caribbean) when help is needed immediately.

You can also send an instant email message to a Kitchen Brains® technician, Monday through Friday, 8am-5pm EST, by going to [www.kitchenbrains.com](http://www.kitchenbrains.com), selecting the 'Support' link at the top of the page, and clicking on 'Contact Tech Support.'

## Free Program for Service Exchanges

Kitchen Brains provides an Exchange Program, at no extra cost, if a unit should fail. In the event of failure, you have the option of (1) receiving a replacement product from our factory, freight prepaid; (2) exchanging the failed product for a replacement product at one of our authorized local service centers; or (3) selecting on-site repair or replacement of the failed unit by one of our authorized local service centers.

To take advantage of this program, simply call our toll-free customer service number, **1-800-243-9271**. If you elect to receive an exchange unit from the factory, a replacement unit will be sent immediately. Upon receipt of the replacement unit, simply return the failed unit to the factory, freight prepaid, using the same carton and packing material in which the replacement unit was shipped. The unit will be replaced free of charge, if still under warranty, and if the product shows no evidence of abuse or alteration. If the unit is not under warranty, you will pay repair charges and shipping costs to and from the factory.

Any minor adjustment or calibration and any labor costs for the replacement of probes will be made at your expense.

The Kitchen Brains® Exchange Program is available to any Domestic Customer whose account is current, and applies to all Kitchen Brains® Timers, Computers and Controllers.