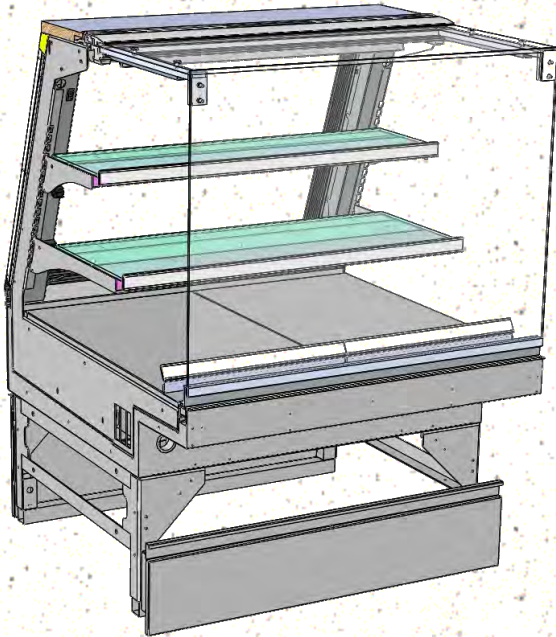


G-SERIES INSTALLATION AND OPERATING MANUAL

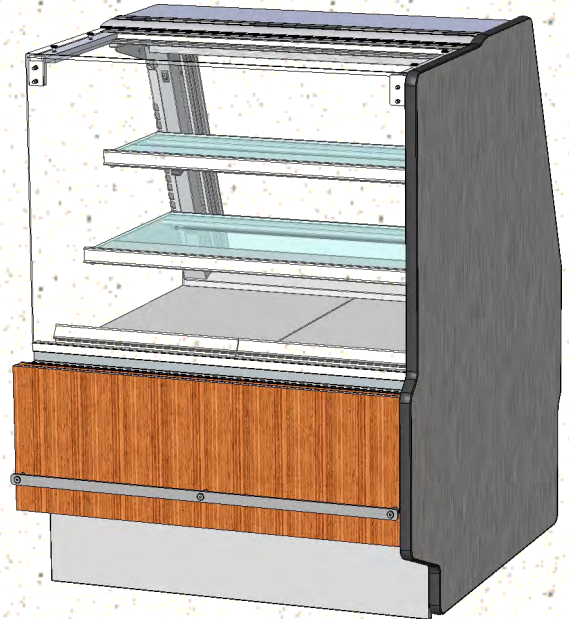
P/N 20-75325

G-SERIES SERVICE AMBIENT MID-VOLUME BAKERY MERCHANDISERS:

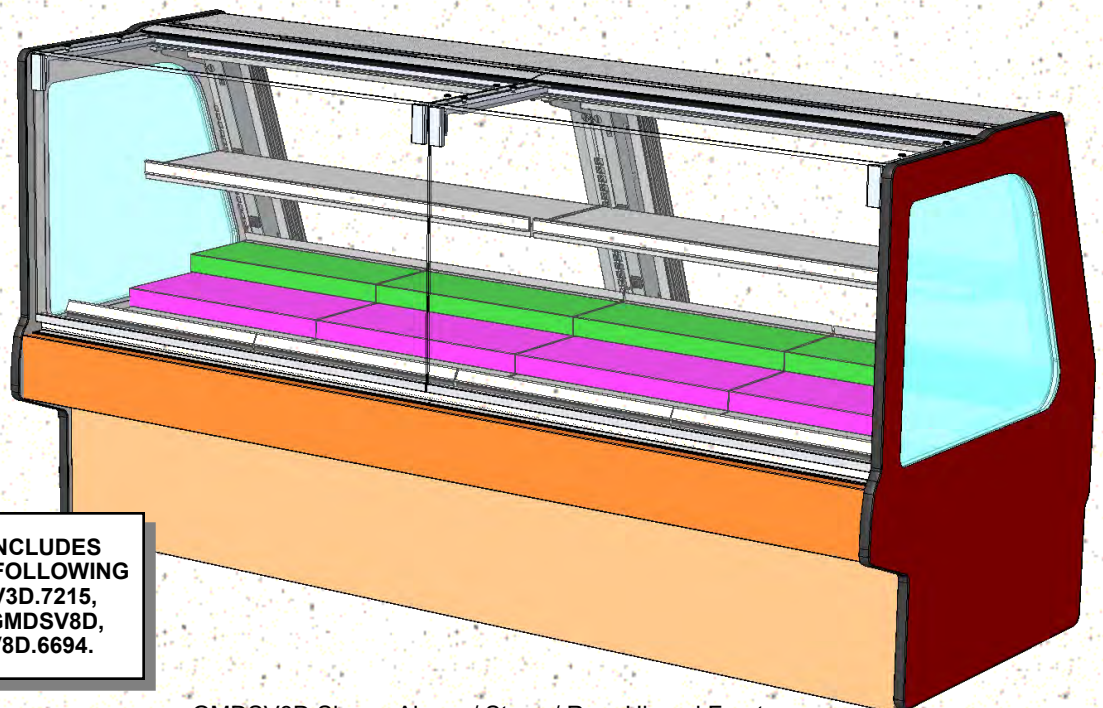
OPTIONS INCLUDE: FLAT ANGLED FRONT GLASS / CURVED FRONT GLASS / VERTICAL FRONT GLASS / LIFT FRONT GLASS / FULL & OPEN END PANELS / ADJUSTABLE FLIP-UP LEDGE WITH PULL-PINS



GMDSV3D. Shown Above / Rear Lift Front Glass / Removable Rear Sliding Doors / To Be Cladded In-Field



GMDSV3D.7215 Shown Above / Rear Lift Front Glass / Removable Rear Sliding Doors / End & Front Panel From Factory



GMDSV8D Shown Above / Steps / Rear Hinged Front Glass Lift / Removable Rear Sliding Doors

THIS OPERATING MANUAL INCLUDES (BUT IS NOT LIMITED TO) THE FOLLOWING MODELS: GMDSV3D, GMDSV3D.7215, GMDSV4D, GMDSV4D.6246, GMDSV8D, GMDSV8D.6246, and GMDSV8D.6694.



TABLE OF CONTENTS

TABLE OF CONTENTS	2
OVERVIEW / COMPLIANCE / PRECAUTIONS / WARNINGS / WIRING DIAGRAM	3
POWER CORD & PLUG WIRING DIAGRAM	4
INSTALLATION: REMOVAL FROM SKID, MAGNETIZED/SLOT-HOOK TOE-KICK DESIGN	5
INSTALLATION, CONTINUED: BOLTING and CAULKING UNITS TOGETHER	6
INSTALLATION, CONTINUED: FRAME SUPPORT RAIL SHIMMING	7
INSTALLATION, CONTINUED: FRONT GLASS ALIGNMENT & ADJUSTMENT (VIA RAIL SYSTEM)	8
INSTALLATION, CONTINUED: FIELD WIRING BOX / TERMINAL STRIP / LED DRIVERS / RACEWAYS	9
INSTALLATION, CONTINUED: OPTIONAL SCALE STAND / ADJUSTABLE FLIP-UP LEDGE WITH PULL PINS	10
START-UP AND OPERATION / LIGHT FIXTURES / LED & FLUORESCENT LIGHT FIXTURES	11
MAINTENANCE FUNDAMENTALS: SHELF ASSEMBLIES / STEPS	12
MAINTENANCE FUNDAMENTALS, CONTINUED: REAR SLIDING DOORS	13
MAINTENANCE FUNDAMENTALS, CONTINUED: LIFT-UP FRONT GLASS	14
CLEANING SCHEDULE	15
TROUBLESHOOTING	16
SERIAL LABEL INFORMATION & LOCATION	17
CAREL TECHNICAL SERVICE CONTACT INFORMATION & WARRANTY INFORMATION	18

OVERVIEW

- These Structural Concepts merchandisers are designed to merchandise packaged and unpackaged products at ambient temperatures.
- Cases must be installed and operated according to this manual's instructions to ensure proper performance. Improper use will void warranty.

COMPLIANCE

- Performance issues when in violation of applicable NEC, federal, state and local electrical codes are not covered by warranty. See below compliance specifics.

PRECAUTIONS & WARNINGS

- This page contains important cautions and warnings to prevent injury or death. Please read carefully!



COMPLIANCE
This equipment **MUST** be installed in compliance with all applicable NEC, federal, state and local electrical codes.



WARNING
Risk of electric shock. Disconnect power before servicing unit.
CAUTION! More than one source of electrical supply is employed with units that have separate circuits.
Disconnect ALL ELECTRICAL SOURCES before servicing.



CAUTION! LAMP REPLACEMENT GUIDELINES
Fluorescent lamps have been treated to resist breakage and must be replaced with similarly treated lamps.
LED lamps reflect specific size, shape and overall design.
Any replacements must meet factory specifications.



CAUTION! GFCI BREAKER USE REQUIREMENT
If N.E.C. (National Electric Code) or your local code requires GFCI (Ground Fault Circuit Interrupter) protection, you **MUST** use a GFCI breaker in lieu of a GFCI receptacle.



WARNING: This product can expose you to chemicals, including Urethane (Ethyl Carbamate), which are known to the state of California to cause cancer and birth defects or other reproductive harm. For more information go to P65Warnings.ca.gov.

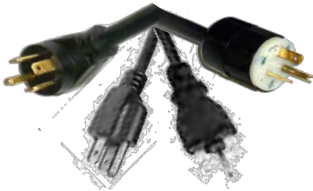
POWER CORD & PLUG WIRING DIAGRAM

POWER CORD AND PLUG MAINTENANCE

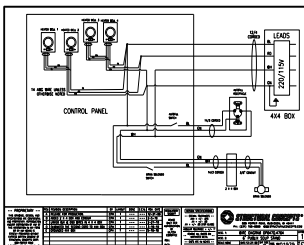
- Caution! Risk of electric shock. If cord or plug becomes damaged, replace only with cord and plug of same type.

WIRING DIAGRAM

- Each case has its own wiring diagram folded and in its own packet.
- Wiring diagram placement may vary; it may be placed near ballast box, field wiring box, raceway cover, or other related location.



CAUTION! CASES WITH POWER CORD AND PLUG
Risk of electric shock. If cord or plug becomes damaged, replace only with cord and plug of same type.



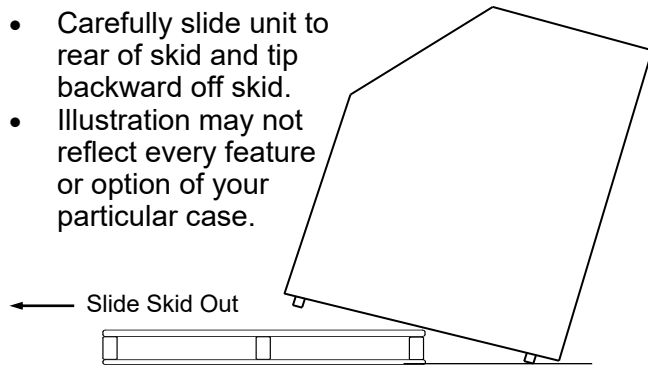
WIRING DIAGRAM FORMAT & LOCATION

- Each case has its own wiring diagram folded and in its own packet.
- Wiring diagram placement may vary; it may be placed near ballast box, field wiring box, raceway cover, or other related location.
- See sample wiring diagram at left (for illustrative purposes only).

INSTALLATION: REMOVAL FROM SKID, MAGNETIZED/SLOT-HOOK TOE-KICK DESIGN

1. Remove Case From Skid

- Remove shipping brace that may be securing case to skid.
- Support case to prevent tipping.
- **Caution! Rails can be damaged if case hits floor with heavy force!**
- Carefully slide unit to rear of skid and tip backward off skid.
- Illustration may not reflect every feature or option of your particular case.



Case can be repositioned with pallet truck when front lower panel is removed. Blocking may be necessary to obtain adequate height.

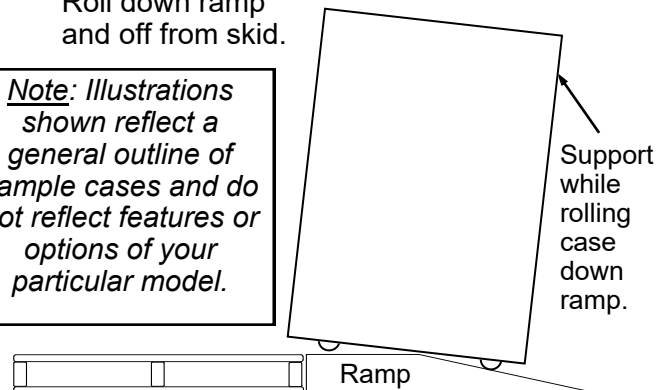
2. Remove Case From Skid (Casters)

Remove shipping brackets that may be securing casters to skid

- Place ramp up against skid (to allow case to smoothly slide off from skid).
- Maintain support of case at all times or center of gravity may cause case to fall.
- Unlock Casters. Roll unit to rear of skid.

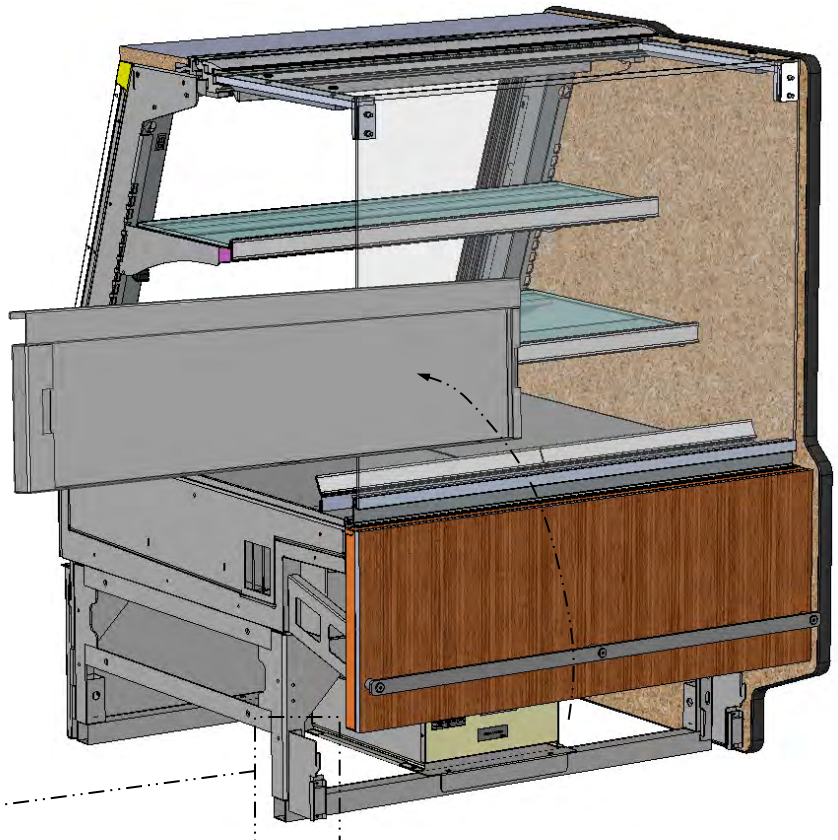
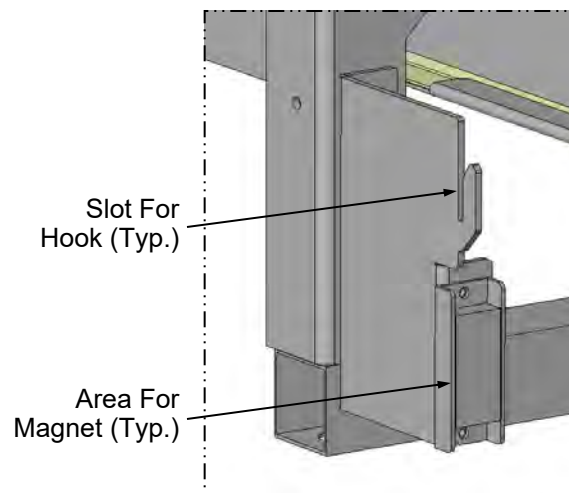
Roll down ramp and off from skid.

Note: Illustrations shown reflect a general outline of sample cases and do not reflect features or options of your particular model.



3. Magnetized/Slot-Hook Toe-Kick Design

- Pull toe-kick away from unit (to free it from magnets at both ends).
- Lift front toe-kick slots off case hooks.
- Under-case cleaning (or other cleaning or service) may be performed.
- Return toe-kick to case.
- **Note:** Illustrations below may not exactly reflect every feature or option of your particular case.



INSTALLATION, CONTINUED: BOLTING and CAULKING UNITS TOGETHER

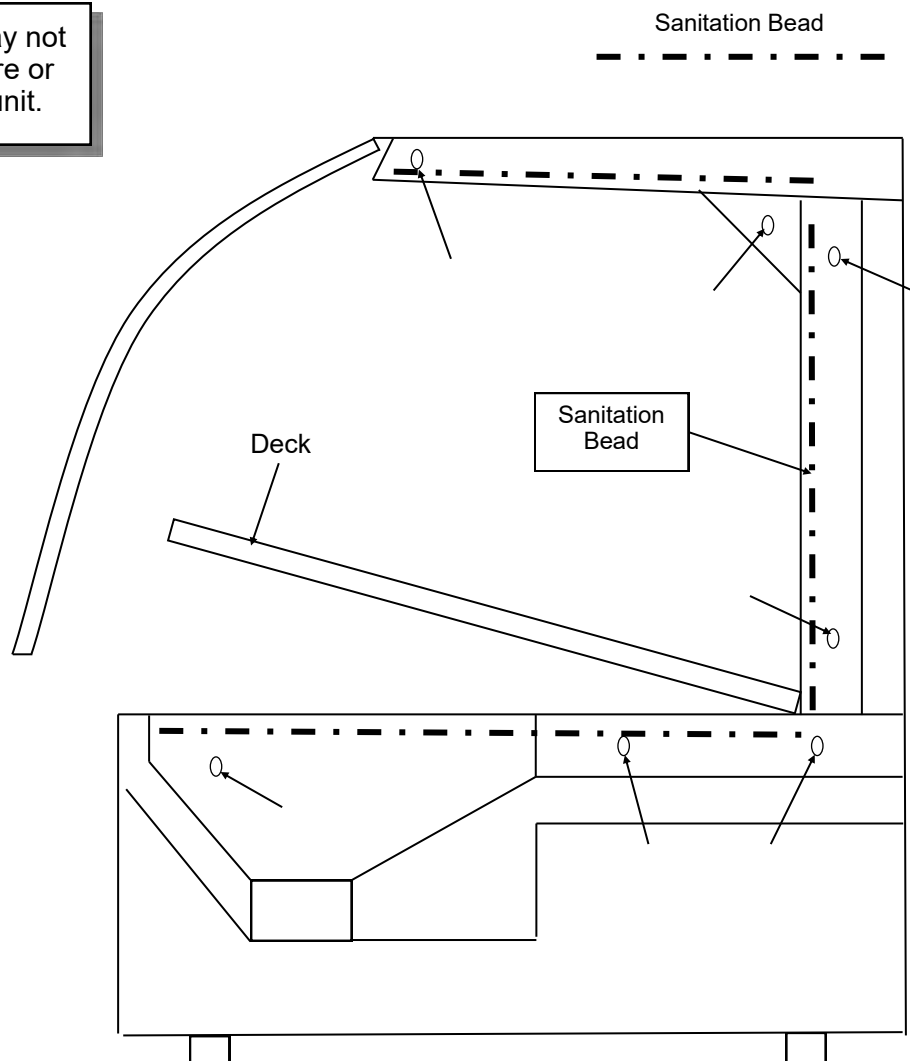
4. Bolting and Caulking Units Together

Follow these steps to assure a secure, level lineup.

- A. Begin all lineups leveling from highest point of floor.
- B. After the 'first' case is level, apply industrial grade butyl caulk on non-visible areas (at case end). Use industrial grade silicone sealant on visible areas (at case end).
- C. Form Caulk/Sealant Sanitation Line: See illustration below for outline of caulk/sealant lines.
- D. Line up 'second' case bolt-hole to bolt-hole to 'first' case.
- E. Using SCC-supplied bolts (found in installation packet), insert bolts in bolt hole locations (shown below). You may need to remove decking to access lower bolt holes.
- F. Caution! Front of cases MUST be flush with each other! After leveling, all cases are to be at same height.
- G. Using SCC-supplied nuts & bolts, lightly tighten each of the 5 to 8 bolts in a cross-wise pattern. Work your way around the pattern, tightening more firmly at each pass. Do not firmly tighten one bolt and then start on the next!
- H. After the cases are bolted together, level the 'second' case. Repeat this process for each case to be adjoined.
- I. After all lined-up cases are level, seal all seams with industrial grade silicone sealant.

Note: Illustration shown may not exactly reflect every feature or option of your particular unit.

Approximate hole locations pointed at with arrows (←) for bolting units together.



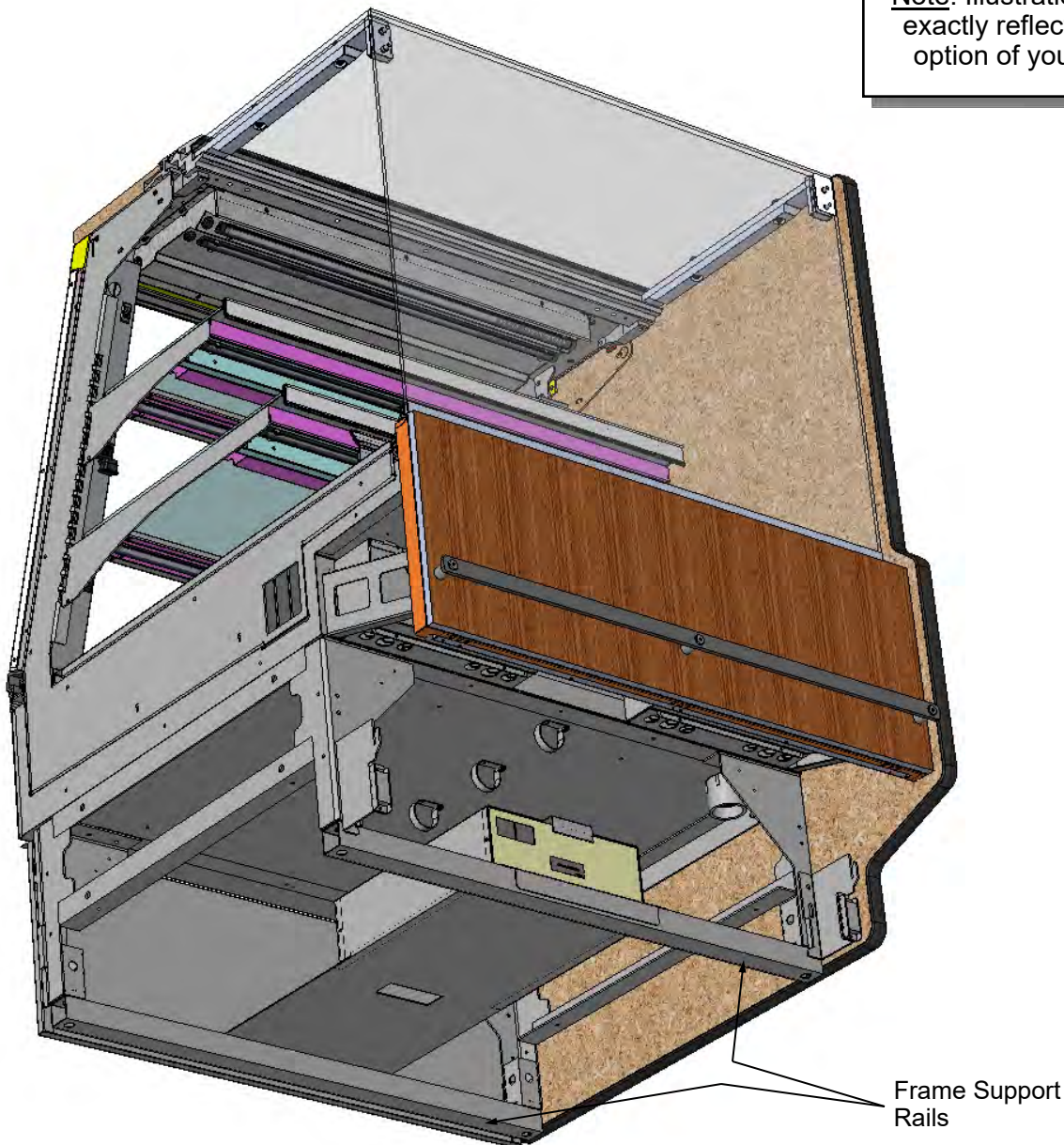
5. Position & Align Case Alongside Other Cases

- Before adjusting levelers (or shimming frame support rails), make certain that the case is in proper position and, if required, aligned with adjoining case.
- This may require the repositioning of the case you are installing or the already positioned case.
- Though case below shows both end panels, case adjoinment routinely consist of end panel removal for case-to-case placement.

6. Frame Support Rails Must Be Shimmed

- Illustration below shows case with frame support rails.
- Shims will be provided with all cases that have frame support rails.
- Use shims to level case.
- ***Note: After case is in position, it must be sealed to floor to prevent entry or leakage of liquid or moisture.***

Note: Illustration shown may not exactly reflect every feature or option of your particular unit.



INSTALLATION, CONTINUED: FRONT GLASS ALIGNMENT & ADJUSTMENT (VIA RAIL SYSTEM)

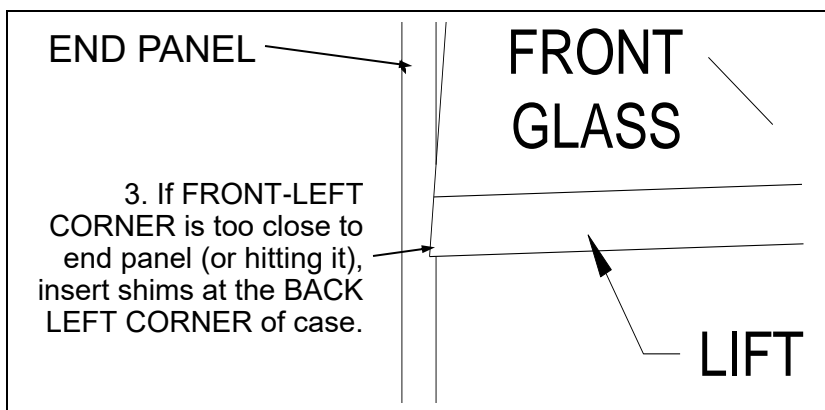
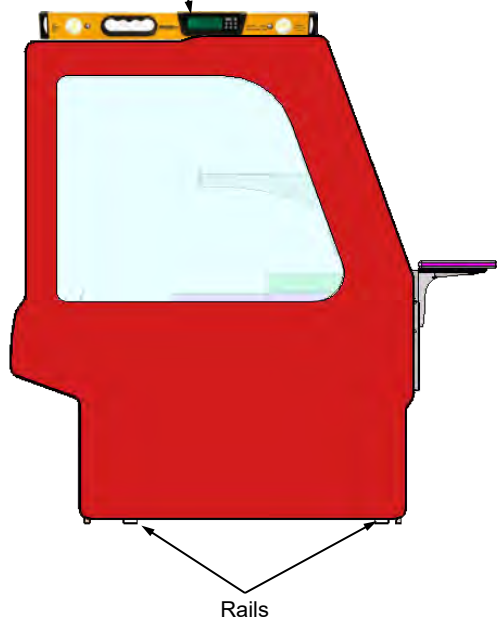
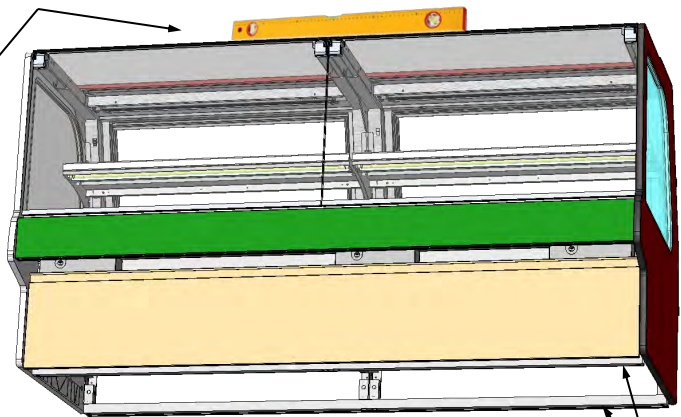
7. Front Glass Alignment & Adjustment via Rail System (For Curved and Flat Front Glass)

- Proper alignment of the front glass is important to create and maintain smooth opening and closing of glass.
- Improper alignment can prevent proper sealing.
- Follow the five steps listed below to assure proper front glass alignment.
- Illustrations shown may not exactly reflect your case.

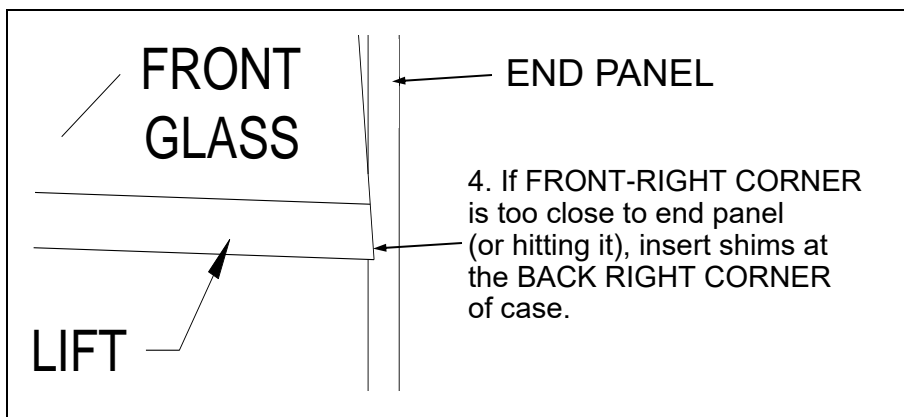
1. Side-to-Side Leveling: Place a level on top of display case (parallel to front glass). Raise or lower either side of case by inserting shims under the rails to level the case (following steps 3 and 4 below).

2. Front-to-Back Leveling:

- Place a level on top of case as shown.
- Raise or lower either side of case by shimming under the rails (following steps 3 & 4 below).
- Double-check the side-to-side level.



3. If FRONT-LEFT CORNER is too close to end panel (or hitting it), insert shims at the BACK LEFT CORNER of case.



4. If FRONT-RIGHT CORNER is too close to end panel (or hitting it), insert shims at the BACK RIGHT CORNER of case.

Note: Model GMDSV4D Shown On This Sheet. Your Unit May Differ.

5. Verification:

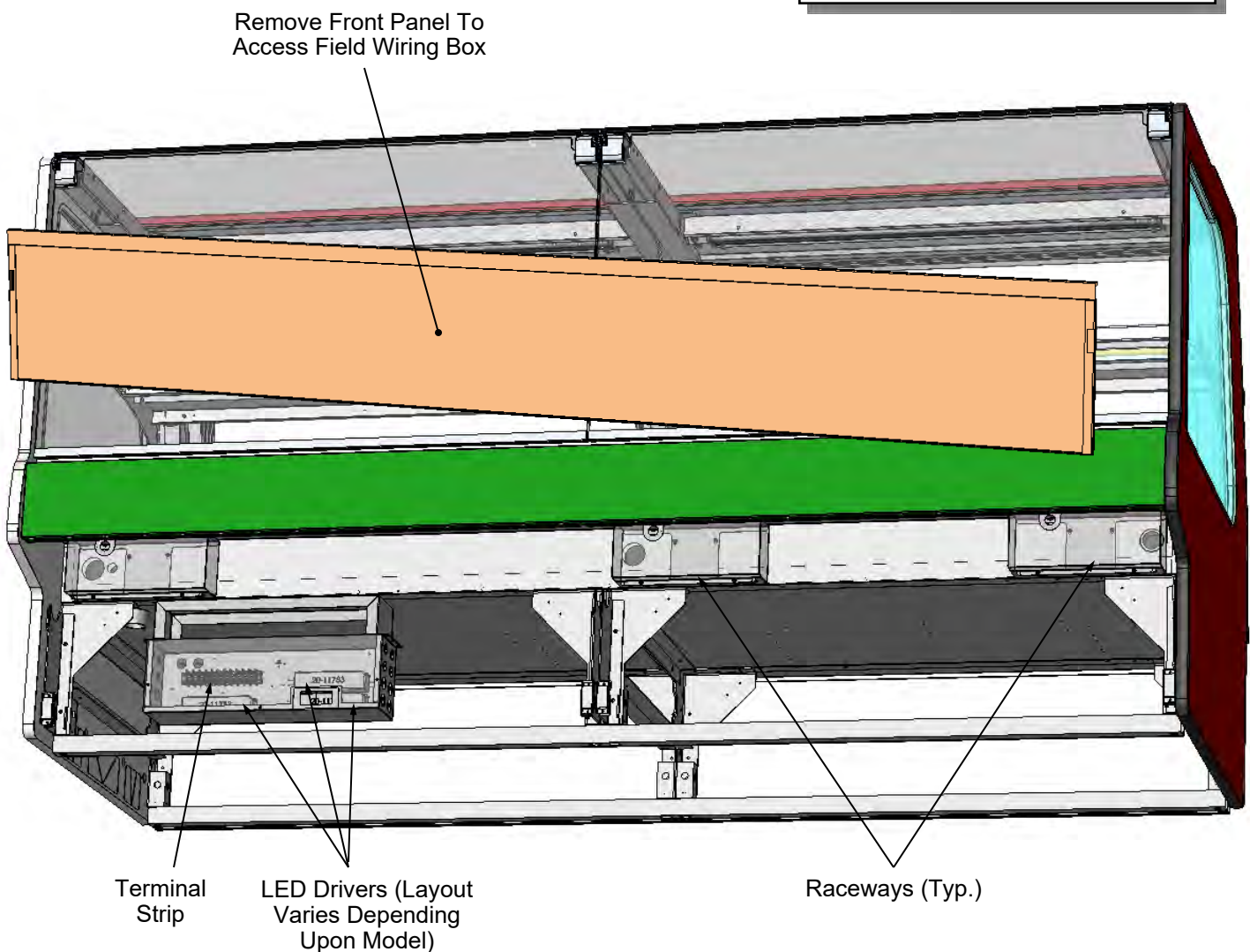
- After inserting shims, open and shut the front glass.
- Verify (again) that the front glass is properly aligned at both left-hand and right-hand side of the case.
- If not, repeat the shimming procedure until the front glass is properly aligned along both sides of the case.

8. Field Wiring Box / T'Strip / LED Drivers / Raceways

- Remove front panel to access field wiring box.
- Field wiring box is located at front left of case (behind front panel)
- LED drivers and terminal strip are accessible via electrical box (shown transparent for illustrative purposes).

- Screws hold front electrical cover in place. Unscrew and drop electrical cover down and out.
- ***Caution! Only certified electricians are to access electrical components!***

Note: Illustration shown may not exactly reflect every feature or option of your particular unit.



--- View of GMDS8D With Front Panel Removed and Electrical Cover/Raceways Transparent ---

9. Scale Stand / Ethernet CAT5 / Receptacle

- Optional scale stand location and illustration is shown below.
- Route the scale stand cord through into receptacle (shown below).
- Plug scale stand cord into receptacle as shown in illustration below.
- Depending upon options chosen, CAT5 (Category 5) network cable outlet may also be available at scale stand base (as shown below).

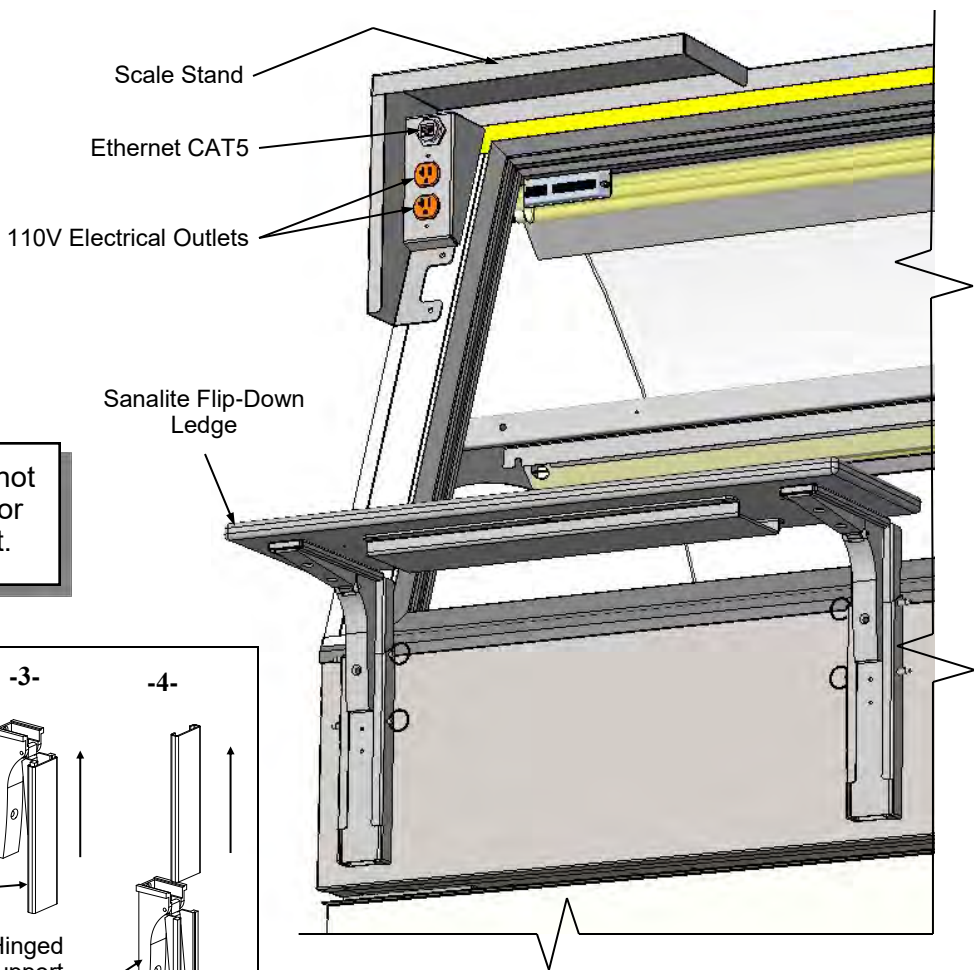
10. Adjustable Flip-Up Ledge With Pull-Pins

Optional rear ledge is connected to shelf track at rear of case. See below for rear ledge removal steps.

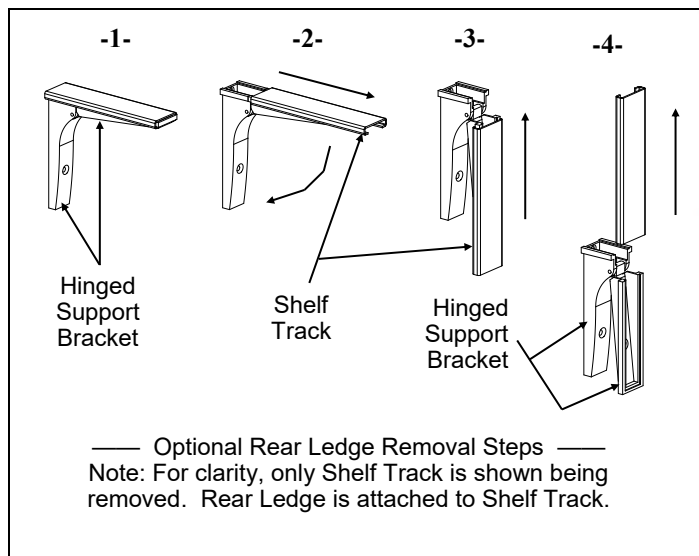
Rear ledge step-by-step removal method is as follows:

1. Hinged Support Bracket is shown in its standard upright position.
- 2 & 3. While upright, Rear Ledge must be slid away from case and then rotated downward to vertical position.
- 3 & 4. From the shelf's lowered position, lift from bottom edge upward to disengage shelf track (and attached Rear Ledge) from bracket.

Note: Illustrations shown may not exactly reflect every feature or option of your particular case.



Note: Illustration shown may not exactly reflect every feature or option of your particular unit.



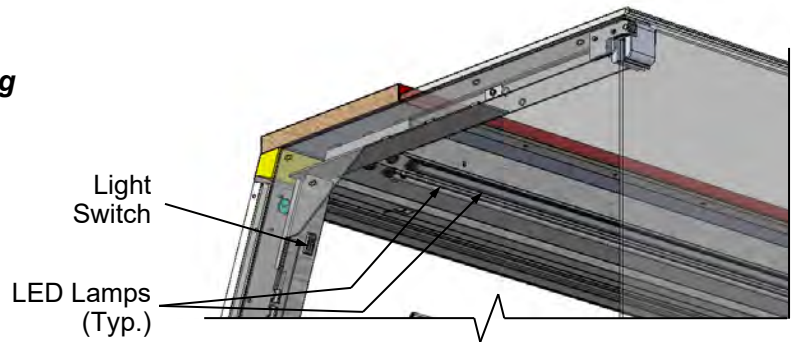
Random Model Shown Above.
Your Unit's Design May Vary

1. Merchandiser Start-Up

- Unit will energize when properly field wired.
- If unit does not energize see **Troubleshooting** section in this manual.

2. Light Switch

- Lights switch is accessible at case rear (by sliding open rear door. See illustration at right).
- Turn light switch on. All lights should come on at the same time.
- To conserve energy, turn off lights when not needed.



3. LED Light Fixtures

Light fixtures are located at underside of shelving and at underside of header (as shown at mid-right).

Warning! Disconnect power before providing maintenance and service to unit.

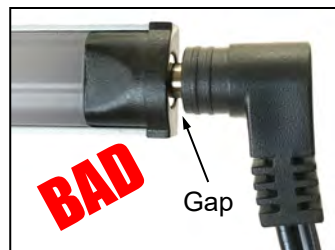
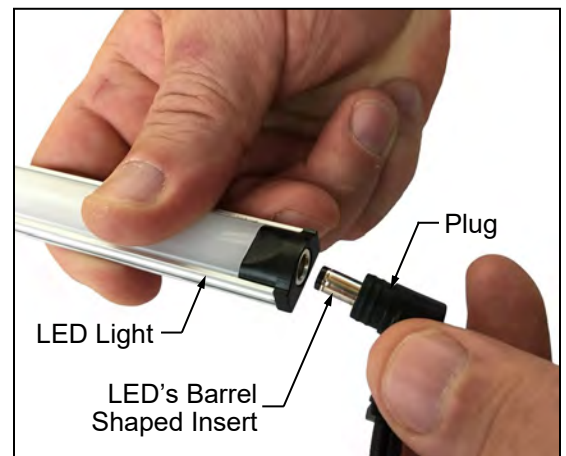
Caution: Lamps are treated to resist breakage; replace with similarly treated lamps.

Removal of lamp:

- If case is provided with LED lights, they will rarely require change-out.
- Contact Structural Concepts' Technical Service Department for replacement parts (see the Technical Service section of operating manual).

Replacement of lamp:

- To replace LED light fixture, simply disconnect the existing LED light from its brackets. Replace.
- See illustrations at right.



4. LED Lights

- LED lights are located at both header and shelving of case.
- Check that ALL of the light plugs are properly connected to the LED light.
- Plug must be inserted ALL THE WAY into the LED light orifice (with no gap) to work properly.
- See **TROUBLESHOOTING** section in manual if LED lights malfunction.

1. Shelf Assembly (Standard Style)

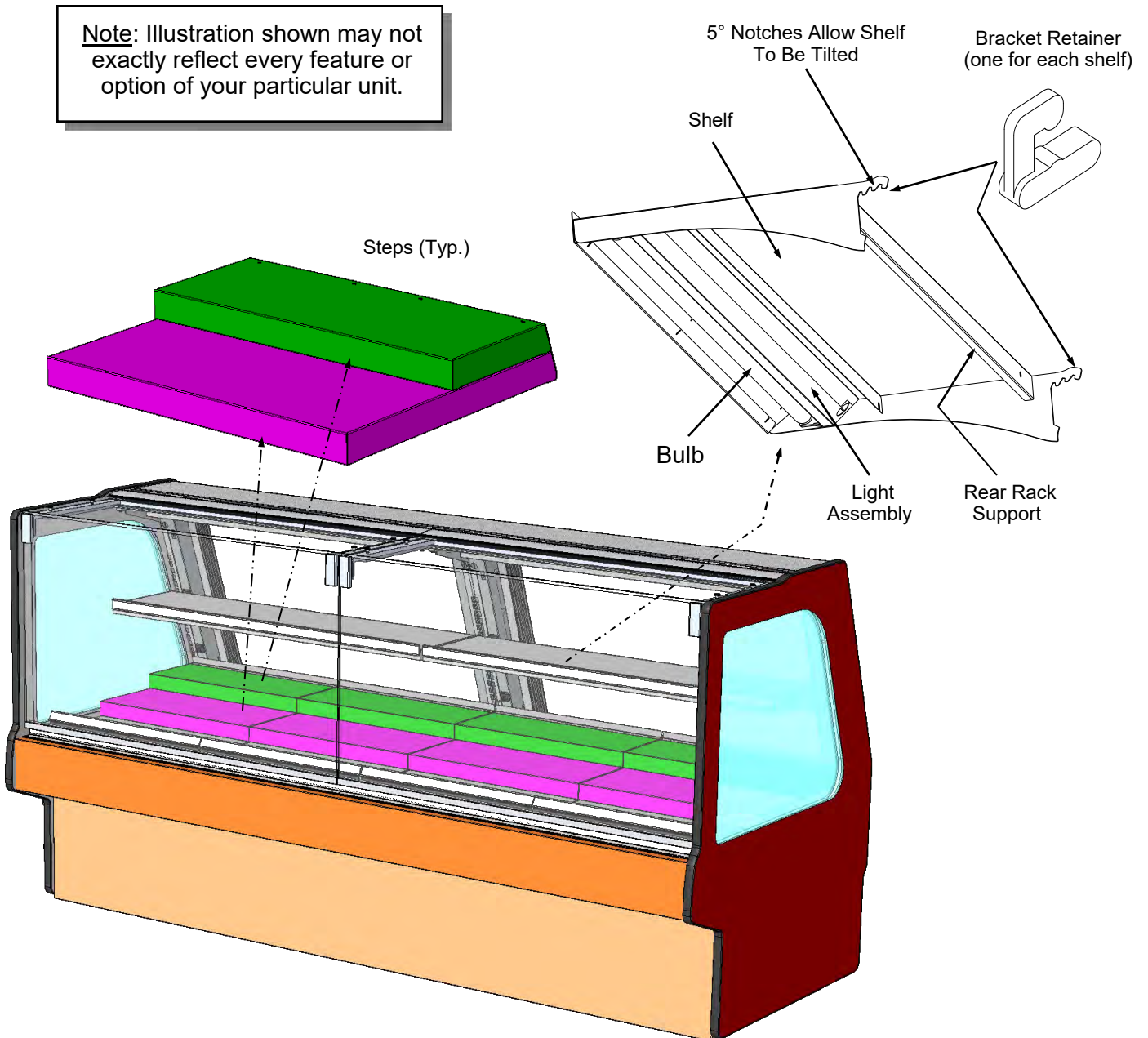
- Shelves may be removed from uprights for cleaning or service.
- For lighted shelving, unplug the light cord and detach from the rear shelf support prior to removing from case.
- Remove brackets. **Note: It may be necessary to remove the bracket retainer.** Pliers will be required to accomplish this task; pull bracket retainers out of upright toward front of case.
- Note: Depending upon model and options

chosen, shelf assembly may be tilted forward at 5° increments (see illustration below right).

2. Steps

- Steps can vary in size and style.
- Models GMDSES6R / GMDSES8R / GMDSES12R offer optional steps as shown below. Your unit's style may vary.
- See next page for additional shelf assembly and step styles.

Note: Illustration shown may not exactly reflect every feature or option of your particular unit.



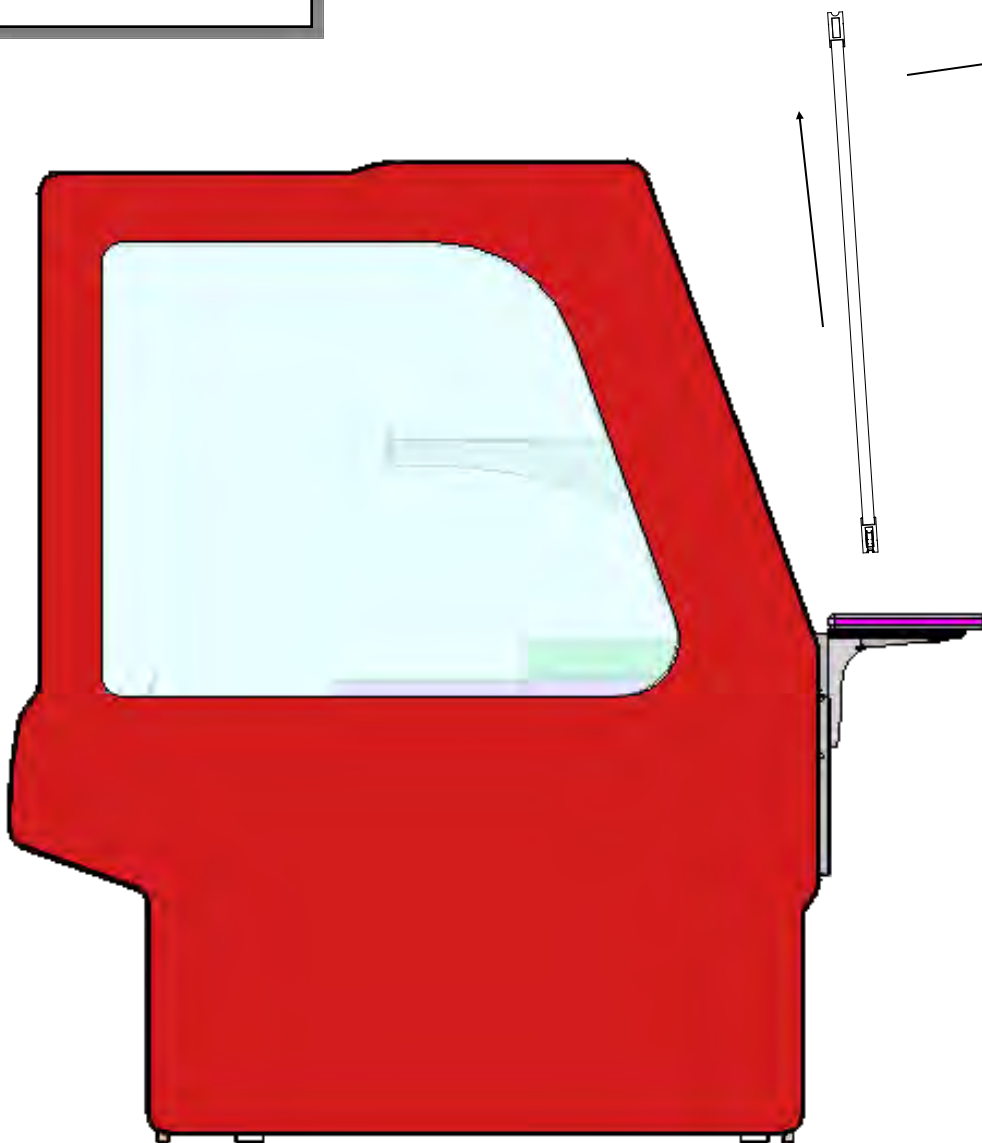
3. Removing the Rear Sliding Doors

Note: Doors are not interchangeable. There is an inner and outer door. The outer must be removed first and replaced last.

- The outer door is the right hand door (from the service side or rear of case).
- It is identified by a stop located at the lower right hand corner to the inside of the case.

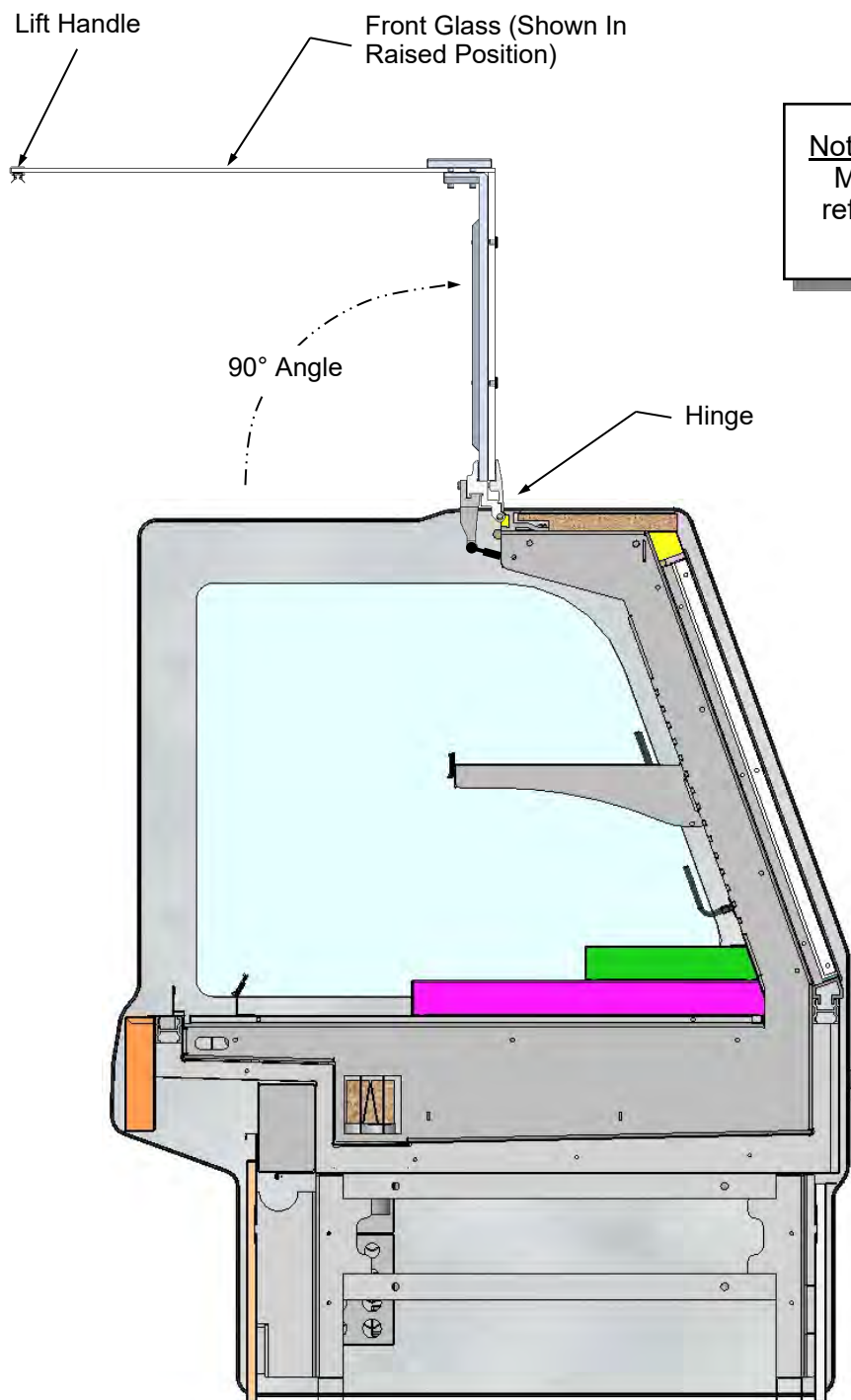
- Move doors toward the center of the case.
- Individually lift each door up toward the top of the case; pivot the bottom of the door out.
- Carefully set rear sliding doors down to prevent them from falling.
- Replace rear sliding doors in reverse order they were removed.

Note: Illustration shown may not exactly reflect every feature or option of your particular unit.



4. Lift-Up Front Glass

- Model GMDSV8 (and possibly other models) has front glass that may be raised via hinge that is located mid-case.
- Simply grasp lift handle and raise upward.
- Front glass will raise up to 90° (as shown in below illustration).
- Raised glass allows front access for product re-stocking and/or cleaning purposes.
- Lower front glass slowly to prevent damage to unit.



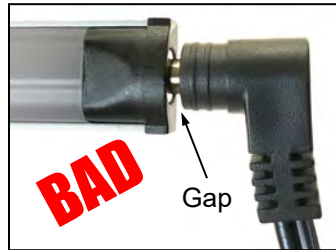
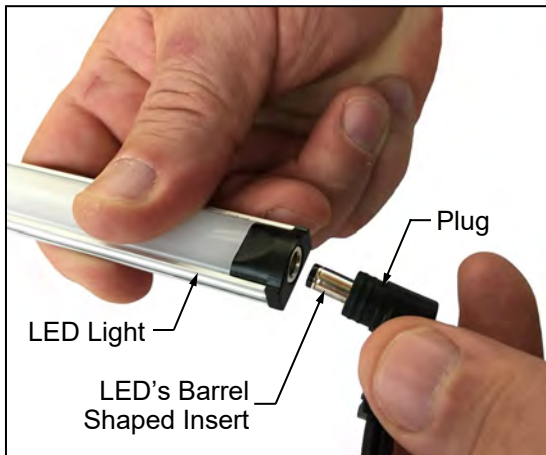
Note: Illustration shown reflects Model GMDSV8. It may not reflect every feature or option of your particular unit.

CLEANING SCHEDULE

AREA	FREQ.	INSTRUCTIONS
Exterior	Daily	All Glass / Mirrors: Clean side glass, front glass and mirrors with household or commercial glass cleaner. Clean out door track with moist cloth.
	Daily	Rear Sliding Door Exterior Glass: Clean with household or commercial glass cleaner.
	Daily	End Panels, Front Panel, Toe-Kick, etc.: Wipe off all surfaces with warm water and mild soap solution and non-abrasive cloth.
	Weekly	Wood, Laminate and Painted Surfaces: Clean with mild soap and water solution and a soft cloth .
	Monthly	Under Case Cleaning: Remove front toe-kick (or rear panel). Vacuum under case to remove all dust and dirt. Replace front toe-kick (or rear grille) when complete.
Interior	Daily	Decks and/or Steps: Wipe off decks with moist cloth dipped in mild soap and water solution. For stubborn stains or 'caked on' residue, decks and/or steps may be removed from case, submersed in warm, soapy water and cleaned with soft-bristled brush. Rinse, dry, and return to case.


TROUBLESHOOTING

CONDITION	TROUBLESHOOTING
Case Lights Not Working	Check that light switch has been flipped on.
	Check bulbs for proper installation and connection (as illustrated below).
	Check for burned out bulbs.
Lift-Up Front Glass Is Scraping Sides of Case	See INSTALLATION, CONTINUED: FRONT GLASS ALIGNMENT & ADJUSTMENT (VIA RAIL SYSTEM) section in manual for corrective instructions.



Serial Label Location & Information Listed / Technical Information & Service


- Serial labels are located near the electrical access on your case.
- Serial labels contain electrical, temperature & refrigeration information, as well as regulatory standards to which the case conforms.
- For additional technical information and service, see the *TECHNICAL SERVICE* page in this manual for instructions on contacting Structural Concepts' Technical Service Department.
- See images below for samples of both refrigerated and non-refrigerated serial labels.



888 E. Porter Rd · Muskegon, MI 49441

ENCORE[®] MODEL HV74RSS SCROLL
SERIES SERIAL NO.

FOR PARTS AND SERVICE
CALL 1-800-433-9489



3048256
CONFORMS TO UL STD 471
CONFORMS TO NSF STD 7
CERTIFIED TO CAN/CSA
STD C22.2 NO 120

ELECTRICAL RATING 120/1/60 24A
REFRIGERANT R404A AMOUNT ?? OZ
DESIGN PRESSURE HIGH 450 LOW 200
MINIMUM CIRCUIT 30A
MAXIMUM OVERCURRENT 30A


SAMPLE ONLY

Super Heat Temp	8-10°F
BTUH Requirements	9,738 BTUH @ 20° F SST
Defrost	6 defrosts per day, 45° F termination, 45 min. failsafe

SAMPLE ONLY

SAMPLE ONLY

----- Sample Serial Label For Refrigerated Case -----




888 E. Porter Rd · Muskegon, MI 49441

Addenda[®] PC5682 txtRemote
txtSerialNumber

120 VOLTS 60 HZ SINGLE PHASE 1.84AMP

FOR PARTS OR SERVICE CALL
STRUCTURAL CONCEPTS
AT
1-800-433-9489



3048256
CONFORMS TO UL STD 65
CERTIFIED TO CAN/CSA
STD C22.2 NO 120

SAMPLE ONLY

----- Sample Serial Label For Non-Refrigerated Case -----

STRUCTURAL CONCEPTS TECHNICAL SERVICE CONTACT INFORMATION & LIMITED WARRANTY

TECH SERVICE/WARRANTY CONTACT INFO: **1 (800) 433-9490 / EXTENSION 1**

DAYS/HOURS AVAILABLE:
MONDAY - FRIDAY (CLOSED HOLIDAYS)
8:00 a.m. TO 5:00 p.m. EST

YOU MUST HAVE THE FOLLOWING INFO AVAILABLE BEFORE CONTACTING STRUCTURAL CONCEPTS:

**SERIAL NO. / MODEL NO. / STORE NO. / STORE
ADDRESS / DETAILS (PHOTOS, LEAK LOCATIONS,
DAMAGE, STORE'S AMBIENT CONDITIONS, ETC.)**

LIMITED WARRANTY

Overview: All sales by Structural Concepts Corporation (hereafter referred to as "SCC") are subject to the following limited warranty. "Goods" refers to the product or products being sold by SCC.

Warranty Scope: Warranty is for equipment sold in the United States, Canada, Mexico and Puerto Rico. Equipment sold elsewhere may carry modified warranties.

Warranty; Remedies; Limitations: The limit of liability of SCC toward the exchange cost of the original compressor motor (and/or any other components) is one year parts and labor. If any Goods are found to be of faulty material or workmanship within one year of the original F.O.B. (free on board) unit shipment, SCC will, at its option (after inspection by an authorized representative), replace or pay the reasonable cost of replacement of the faulty Goods. If warranty claim is not made within this one year time period, SCC is not bound to warrant Goods. A motor-compressor (and/or any other components) replaced during the warranty shall not exceed manufacturer's current established wholesaler's exchange price. If replacement motor-compressor (and/or other components) is available via storage facility, parts truck, etc., SCC mandates that readily accessible replacement components be used toward repair of Goods; in such instances, SCC will replace such equipment (at its own expense) after confirmation of its use/placement on defective unit. SCC shall not be charged an additional fee, up-charge or expense for such replacement Goods. If SCC is unable to repair or replace the defective Goods, SCC shall issue a credit to the Purchaser for full or partial purchase price, as SCC shall determine. The replacement or payment in the manner described above shall be the sole and exclusive remedy to Purchaser for a breach of this warranty. If any Goods are defective or fail to conform to this warranty, SCC will furnish instructions for their disposition. No Goods shall be returned to SCC without its prior consent.

SCC's liability for any defect in the Goods shall not exceed the purchase price of the Goods. SCC SHALL HAVE NO LIABILITY TO PURCHASER FOR CONSEQUENTIAL DAMAGES OF ANY KIND WHATSOEVER, INCLUDING, BUT NOT LIMITED TO, PERSONAL INJURY, PROPERTY DAMAGE, LOST PROFITS, OR OTHER ECONOMIC INJURY DUE TO ANY DEFECT IN THE GOODS OR ANY BREACH OF SCC, SCC SHALL NOT BE LIABLE TO THE PURCHASER IN TORT FOR ANY NEGLIGENT DESIGN OR MANUFACTURE OF THE GOODS, OR FOR THE OMISSION OF ANY WARNING THEREFROM.

SCC shall have no obligation or liability under this warranty for claims arising from any other party's (including Purchaser's) negligence or misuse of the Goods or environmental conditions. This warranty does not apply to any claim or damage arising from or caused by improper storage, handling, installation, maintenance, or from fire, flood, accidents, structural defects, building settlement or movement, acts of God, or other causes beyond SCC's control.

Except as expressly stated herein, SCC makes no warranty, express, implied, statutory or otherwise as to any parts or goods not manufactured by SCC. SCC shall warrant such parts or Goods only (I) against such defects, (II) for such periods of time, and (III) with such remedies, as are expressly warranted by the manufacturer of such parts of Goods. Notwithstanding the foregoing, any warranty with respect to such parts of Goods and any remedies available as a result of a breach thereof shall be subject to all of the procedures, limitations, and exclusions set forth herein.

THE WARRANTIES HEREIN ARE IN LIEU OF ALL WARRANTIES, EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE. IN PARTICULAR, SCC MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

No representative, agent or dealer of SCC has authority to modify, expand, or extend this Warranty, to waive any of the limitations or exclusions, or to make any different or additional warranties with respect to Goods.

Period of Limitations: No claim, suit or other proceeding may be brought by Purchaser for any breach of the foregoing warranty or this Agreement by SCC or in any way arising out of this Agreement or relating to the Goods after one year from the date of the breach. In the interpretation of this limitation on action for a breach by SCC, it is expressly agreed that there are no warranties of future performance of the goods that would extend that period of limitation herein contained for bringing an action.

Indemnifications: Purchaser agrees to indemnify, hold harmless, and defend SCC if so requested, from any and all liabilities, as defined herein, suffered, or incurred by SCC as a result of, or in connection with, any act, omission, or use of the Goods by Purchaser, its employees or customers, or any breach of this Agreement by Purchaser. Liabilities shall include all costs, claims, damages, judgments, and expenses (including reasonable attorney fees and costs).

Remedies of SCC: SCC's rights and remedies shall be cumulative and may be exercised from time to time. In a proceeding or action relating to the breach of this Agreement by Purchaser, Purchaser shall reimburse SCC for reasonable costs and attorney's fees incurred by SCC. No waiver by SCC of any breach of Purchaser shall be effective unless in writing nor operate as a waiver of any other breach of the same term thereafter. SCC shall not lose any right because it has not exercised it in the past.

Applicable Law. This Agreement is made in Michigan; it is governed by and interpreted according to Michigan law. Any lawsuit arising out of this Agreement or the Goods may be handled by a federal or state court whose district includes Muskegon County, Michigan, and Purchaser consents that such court shall have personal jurisdiction over Purchaser.

LED Lighting Components Within Lighting System: Supermarket: 5-year LED warranty from date of shipment. **Foodservice:** 2-year LED warranty from date of shipment. After one year, warranty does not include labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing, or handling of either defective part or replacement parts. Remedy of repair or provision of a replacement part without charge shall be the exclusive remedy for any warranty claim. The replacement LED and/or power supply assumes the unused portion of warranty remaining on unit(s). A 90-day warranty will apply for any LED sold as a service part. Warranty claim must include serial and model number of unit as well as date code on defective LED lighting component(s). Manufacturer may request return of defective part(s) at customer's expense to initiate claim.

Glass Material: Glass (UV-bonded glass, glass sneeze guards, glass enclosures, glass held in place via posts, etc.) is only warranted to FIRST POINT OF DELIVERY.

Miscellaneous: If any provision of this Agreement is found to be invalid or unenforceable under any law, the provision shall be ineffective to that extent and for the duration of the illegality, but the remaining provisions shall be unaffected. Purchaser shall not assign any of its rights nor delegate any of these obligations under this Agreement without prior written consent of SCC. This Agreement shall be binding upon and inure to the benefit of SCC and Purchaser and each of their legal representatives, successors and assignees. SCC warrants its products to be free of defects in materials and workmanship under normal use and service for a period of one (1) year from the date of delivery.

This warranty is extended only to the original purchaser for use of the Goods. It does not cover normal wear parts such as plastic tongs, tong holders, tong cables, bag holders, or acrylic dividers.

General Conditions: All service labor and/or parts charges are subject to approval by SCC. Contact Customer Service Dept. in writing, by phone, fax or email.

All claims must contain the following information: (1) model & serial code number of equipment; (2) the date and place of installation; (3) the name and address of the agency which performed the installation; (4) the date of the equipment failure; and (5) a complete description of the equipment failure and all circumstances relating to that failure.

Once the claim has been determined to be a true warranty claim by SCC's Customer Service Department, the following procedure will be taken: (1) replacement parts will be sent at no charge from SCC on a freight prepaid basis; (2) reimbursement for service labor will be paid if the following conditions have been met - (a) prior approval of service agency was awarded from the Customer Service Department; and (b) an itemized statement of all labor charges incurred is received by the Customer Service Department. The cost of the service labor reimbursement will be based on straight time rates and reasonable time for the repair of the defect.

If problems occur with any compressor, notify SCC's Customer Service Department immediately. Any attempt to repair or alter the unit without prior consent from the Customer Service Department will render any warranty claim null and void. This warranty and protection plan does not apply to any condensing unit or any part thereof which has been subject to accident, negligence, misuse, or abuse, or which has not been operated in accordance with the manufacturer's recommendations or if the serial number of the unit has been altered, defaced, or removed.

One Year Limit of Liability: After SCC's one-year parts and labor warranty on the original F.O.B. (free on board) unit has expired, SCC is not liable for either the equipment or labor costs of repairing or replacing the motor compressor, nor any other components that were included in the original F.O.B. (free on board) unit.